WITHDRAWAL POLICY

§ 1 Right of Withdrawal

(1) The following right of withdrawal applies only to consumers. A consumer is any natural person who enters into a legal transaction for purposes that are predominantly outside their trade, business or profession (§ 13 BGB).

(2) You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period will expire after 14 days from the day of the conclusion of the contract.

(3) To exercise the right of withdrawal, you must inform us

Efficient Elements GmbH
Prof.-Messerschmitt-Str. 3a
85579 Neubiberg, Germany
Phone: +49 89 9545 980-0
E-mail: info@efficient-elements.com

of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or an e-mail). You may use the attached model withdrawal form, but it is not obligatory.

(4) You may also exercise your right of withdrawal online at https://www.efficient-elements.com/withdrawal. If you use this online function, we will send you, without undue delay, a confirmation of receipt on a durable medium (e.g. by e-mail) containing the content of your withdrawal statement and the date and time of its receipt.

(5) To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

§ 2 Effects of Withdrawal

(1) If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

§ 3 Premature Expiry of the Right of Withdrawal

(1) For contracts for the supply of digital content which is not supplied on a tangible medium, such as software downloads and licence keys, your right of withdrawal (§ 356(6) no. 2 BGB) expires before the end of the withdrawal period once we have begun performance of the contract, provided that

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Felix Dollinger, Dr. Bastian Schittny

Headquarters
Neubiberg, Germany

Commercial Register
Munich, Germany, HRB 253953

VAT number
DE263708581

(a) you have expressly consented to us beginning performance before the end of the withdrawal period,

(b) you have acknowledged that you thereby lose your right of withdrawal once performance has begun, and

(c) we have provided you with a confirmation of the contract, including your consent and acknowledgement, on a durable medium such as an e-mail.

– End of withdrawal policy –

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MODEL WITHDRAWAL FORM

(Complete and return this form only if you wish to withdraw from the contract.)

- To Efficient Elements GmbH, Prof.-Messerschmitt-Str. 3a, 85579 Neubiberg, Germany, e-mail: info@efficient-elements.com
- I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods (*)/for the provision of the following service (*):

_____

- Ordered on (*)/received on (*): _____
- Name of consumer(s): _____
- Address of consumer(s): _____

_____

- Signature of consumer(s) (only if this form is notified on paper):
- Date: _____

(*) Delete as appropriate.

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